

Return Form

The logo for WORKSCENE, featuring the word "WORKSCENE" in white capital letters on a dark blue rectangular background, with a yellow horizontal bar above it.

THANK YOU FOR SHOPPING WITH WORKSCENE

Wanting to return your item?

If you have changed your mind on a purchase we can exchange your item or refund via your original method of purchase provided that:

- You return the item within 30 days from the tracked date of delivery
- You produce the WORKSCENE receipt and receipt number
- The item is in original packaging and original condition (unworn with tags attached)
- The item was originally purchased online

Items must be returned via Post

Address to:

WORKSCENE (WAREHOUSE)
Unit 15, 171 Woodville Rd
VILLAWOOD, NSW 2163

NOTE

WORKSCENE does not sell used products. Your items must be returned in original condition meaning **all tags attached and no damage to the packaging**. Shoes or boxed items will not be accepted for return without their original boxes or if the packaging is damaged. These boxes are considered part of the product. If your item shows any wear it will be returned to you and your refund voided.

Please try on footwear on a carpeted surface to ensure no damage occurs to the soles. Any signs of wear on the sole, or a missing or damaged box, will not be accepted for return.

Faulty Product

If the item is faulty, please email a photo to orders@workscene.com.au detailing the issue in order to be assessed. We may consult with the supplier. If the product is deemed faulty, you will receive a full refund and we'll arrange an Australian Post return sticker.

For additional information, please visit <https://workscene.com.au/delivery-returns> or contact our Customer Service Team at orders@workscene.com.au.

Exchange/Returns

Order Date	Invoice Number

Fill in the table below for the items you are **returning**

Style Code	Product	Size	Colour	Quantity	Reason Code	Reason Codes
						1. Refund
						2. Exchange
						3. Faulty
						4. Wrong item
						5. Changed mind
						6. Doesn't fit

Fill in the table below for the items you wish to receive in exchange.
(Price must not exceed total of products being returned)

Style Code	Product	Size	Colour	Quantity